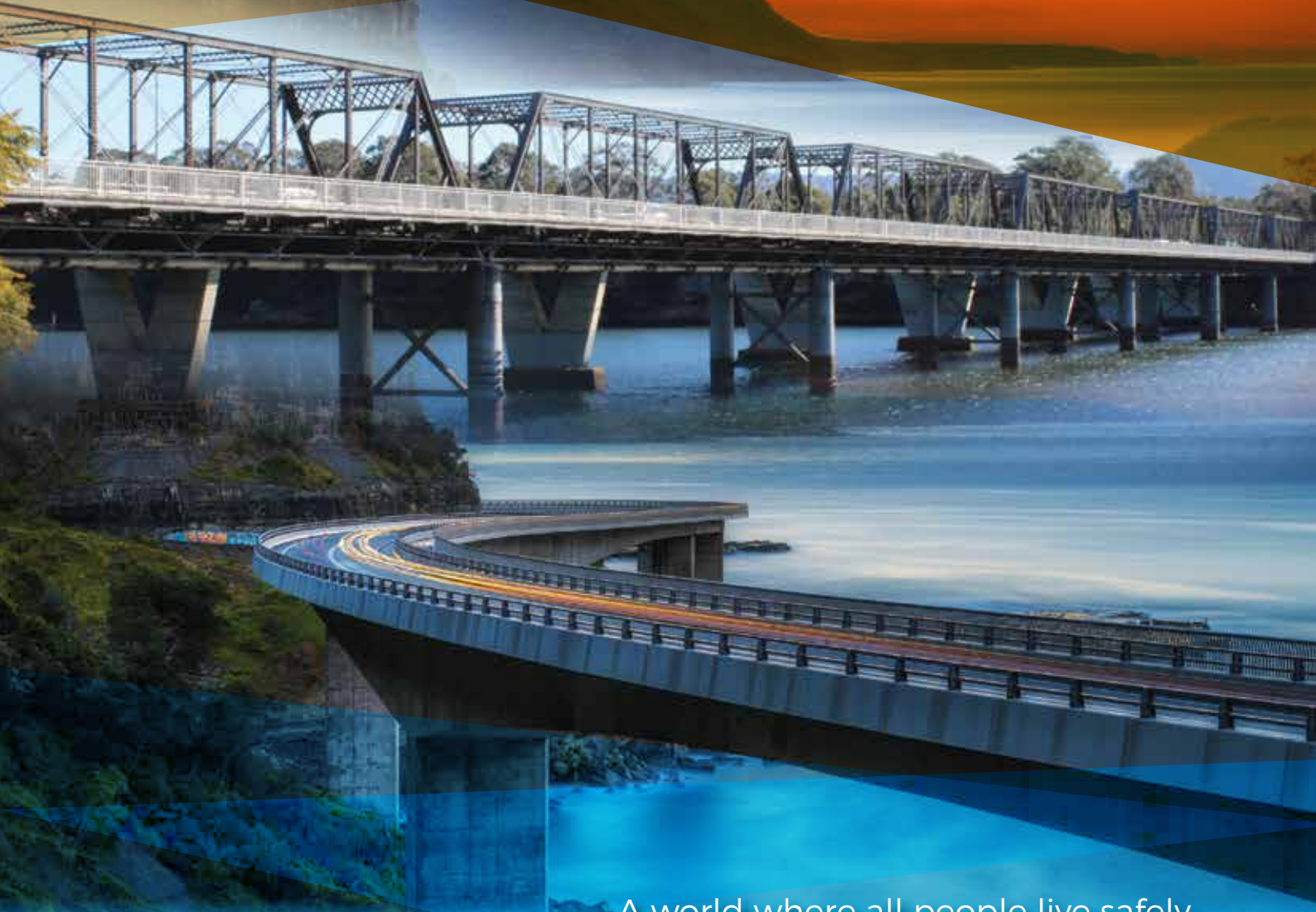


ANNUAL REPORT 2017-18

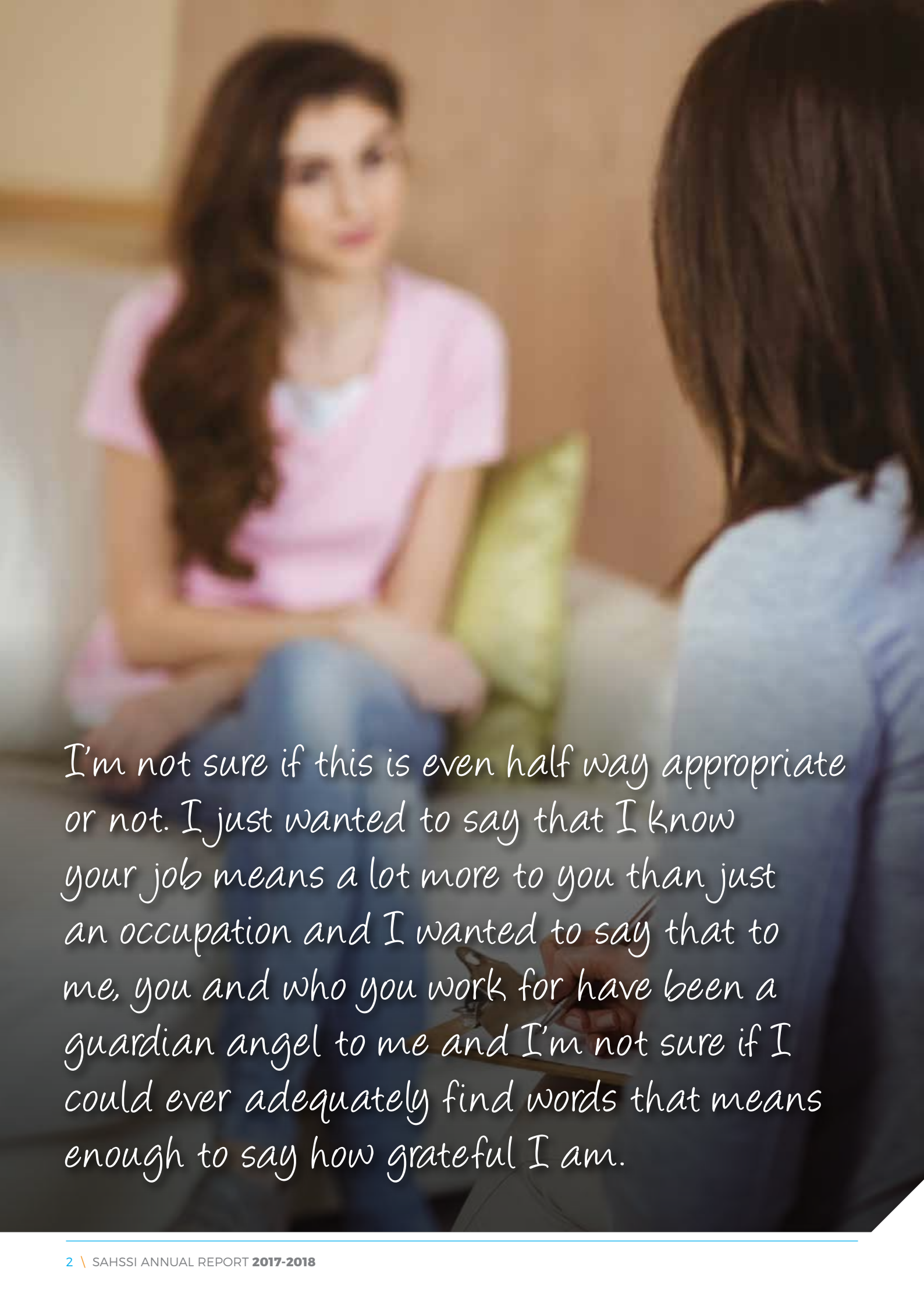


A world where all people live safely,
independently and free from abuse.



SAHSSI

SUPPORTED ACCOMMODATION & HOMELESSNESS
SERVICES SHOALHAVEN ILLAWARRA



I'm not sure if this is even half way appropriate or not. I just wanted to say that I know your job means a lot more to you than just an occupation and I wanted to say that to me, you and who you work for have been a guardian angel to me and I'm not sure if I could ever adequately find words that means enough to say how grateful I am.

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SAHSSI is pleased to announce the launch of our new Facebook page, which we hope will provide valuable information to the entire community. Our page will be used to provide general information, as well as share and promote fundraising events, activities and positive achievements. This page will not replace our regular client referral pathways, which are still to be completed via our website at www.sahssi.org.au.

ABOUT SAHSSI

Supported Accommodation and Homelessness Services Shoalhaven Illawarra (SAHSSI)

SAHSSI is a not for profit Specialist Homelessness Service that supports vulnerable women and their families.

SAHSSI supports people who are homeless or at risk of homelessness across the Illawarra and Shoalhaven districts.

We are constantly seeking innovative strategies that will enable us to provide a clear and effective pathway for those using our services to transition back into the community, and live healthy, connected and productive lives in secure, long term accommodation.

SAHSSI is an Incorporated Association. Ultimate responsibility for the governance of the organisation rests with our management committee, comprised of individuals reflecting a skilled and diverse cultural mix relevant to our organisation's local needs.

SAHSSI is also a registered charity with the Australian Charities and Not-for-profits Commission (ACNC), and a Registered Community Housing Provider.

OUR NEW PREMISES

Central Administration, Housing Resource Centre and Outreach Service

In October, our Central Administration, Housing Resource Centre and Outreach Service relocated to new, modern premises at Level 1, 63a Market St, Wollongong. This convenient location is close to public transport and CBD amenities.





PHILOSOPHY AND PRINCIPLES

SAHSSI is governed by the following underpinning principles, which are incorporated across all areas of our strategic plan:

- A commitment to client focused outcomes
- A commitment to the value of strategic partnerships
- A commitment to innovation

In all our work SAHSSI strives for excellence and is committed to working with partners and other stakeholders to develop the best and most appropriate outcomes for clients. Where there is a service gap, SAHSSI will work to close it, and will apply all its available resources to identify effective and innovative ways to meet the need.

OUR VISION

A world where all people live safely, independently and free from abuse.

PURPOSE

SAHSSI provides housing and access to related, relevant services (e.g. family services, training, parenting, legal advice, counselling) to people in the Illawarra/Shoalhaven district - especially those women and their children affected by domestic and family violence. We work with all partners of excellence to assist our clients achieve their goals.

OUR VALUES

Self-determination - Ensuring those who use our services are able to make pro- active and positive independent decisions and have control of their lives

Respect - We show consideration for the rights, diversity and differences between people

Dignity - We value the worth and the value of all people

Integrity - We are honest in what we say and do and adhere to our agreed moral principles

Equity - We treat others with justice and fairness

Compassion - We understand and provide support for those experiencing distress and facing challenges

SUPPORT WE PROVIDE

SAHSSI is well regarded by the community in which we work. We have an established reputation based on the results of our flexible and individually tailored client services, our innovation and enterprise and our culture of collaboration and cooperation. We provide support in the following areas:

Low needs service – for people that require information and referral to another service that suits their needs, information regarding homelessness and domestic/family violence, and assistance with forms, advocacy etc.

Early intervention / prevention – saving tenancies at risk, and supporting women experiencing domestic violence to remain safely in their home (Outreach Illawarra / Shoalhaven)

Rapid Rehousing – for people who can secure and maintain a property with low level assistance (Outreach Illawarra / Shoalhaven)

Crisis accommodation – for up to six weeks with intensive case management support (Illawarra and Shoalhaven)

Transitional accommodation – medium term leased property with case management support (Outreach Illawarra and Shoalhaven)

Clients with complex needs – clients who have multiple identified issues such as alcohol and drug, mental health, physical health, disability etc. with no requirement for crisis or transitional accommodation (Outreach Illawarra / Shoalhaven)

Domestic Violence Response Enhancement DVRE –24/7 emergency accommodation and specialist support services to women and children who are fleeing domestic and family abuse (Illawarra and Shoalhaven)

Corrective Services – support for female partners of domestic violence perpetrators (who are attending Corrective Services NSW perpetrator programs)

Our properties

SAHSSI offers a range of accommodation options as follows:

Crisis Accommodation – SAHSSI manages three crisis accommodation support services throughout the Illawarra and Shoalhaven districts, which provide intensive case management support to women (with or without children) who are homeless and in a crisis situation

Temporary Accommodation and Support – SAHSSI owns a temporary accommodation and support facility in the Illawarra and manages another in the Shoalhaven

Transitional Housing – SAHSSI manages 38 transitional housing properties in the Illawarra, and has access to a further seven transitional units in the Shoalhaven. Clients residing in transitional accommodation receive case management support from our outreach support team.



FUNDING

SAHSSI receives funding as outlined below:

Specialist Homelessness Service (SHS) Funding

As a Specialist Homelessness Service, SAHSSI's core funding is received annually from Family and Community Services (FaCS) - Department of Community Services under the Going Home Staying Home (GHS) Reform. This funding is to provide crisis and transitional accommodation, early intervention, rapid rehousing and high complex needs case management support to women with or without children who are homeless or at risk of becoming homeless. The services we provide as an SHS are funded under separate packages for the Illawarra and Shoalhaven.

Corrective Services Partner Support Funding

(PS) - Partner Support (PS) is a service provided under the Victims Support stream of the Funded Partnership Initiative. The funding is provided to ensure that the female partners of domestic violence perpetrators (who are attending Corrective Services NSW Domestic Abuse Program DAP) can receive support if desired.

Domestic Violence Response Enhancement

Funding (DVRE) - provided by FaCS, Department of Community Services, this funding aims to provide an enhanced 24/7 emergency accommodation and specialist support service to women and children who are fleeing domestic and family abuse.

Joint Rent Choice Start Safety Pilot Program

FaCS Housing NSW - A three-year pilot program that trials the delivery of the Start Safely program through SAHSSI's Specialist Homelessness Program, covering the Wollongong, Shellharbour, Kiama and Shoalhaven Local Government areas.

Are you escaping domestic violence and need help finding a safe and affordable place to rent?



The NSW Government has a rental assistance program called **Rent Choice Start Safely**. It can help you find a safe and affordable place to live, connect you with support services and pay a portion of your rent for up to three years.



CHAIRPERSON'S REPORT / KERRIE RUTHERFORD

Reflecting back over 2017-18 we celebrate our achievements, outcomes and partnerships. This has been a year of great moments, successes and of course, some challenging times.

I begin with our new 24/7 temporary crisis accommodation, which has been the main focus for us to open this year. In May we had our opening day, which allowed services to view the premises and meet the staff.

We have also been busy with our strategic plan, which is in line with SAHSSI's vision and purpose. With a lack of affordable housing being one of our biggest challenges, we address this by ensuring that our financial planning is strategic, with a clear path forward.

SAHSSI's transitional housing has continued to be a valuable accommodation option for our clients in 2017/2018, and we have been successful in increasing our stock through obtaining allocation rights to an additional four properties in the Shoalhaven region. Our transitional properties provide a platform for people to actively engage with case managers and other support services and gives women the opportunity to stabilise their circumstances before moving into long term housing.

SAHSSI employs 38 staff who are dedicated and persistent in breaking down barriers and working through any challenges that are presented to us. Their ability to build positive relationships and partnerships with clients, services, government and other key stakeholders are exceptional. Their skills, knowledge and abilities are reflected from the feedback we receive from our clients and the outcomes we achieve. On behalf of the Management Committee, I would like to acknowledge the entire team for their hard work and dedication. We remain indebted to these workers who provide the services that enable us to fulfil our aims and objectives and in turn improve the lives of so many deserving women and families.

The SAHSSI management team Kathy Colyer, Julie Sudiro, Lesley Labka, Jacqui Brooker and Gianna Baldoni have the day to day responsibility for managing teams and maintain responsibility

for key business functions. The committee appreciates their dedication to developing the business, high standard of client service and building partnerships that generate growth and opportunity. This incredible team of leaders work tirelessly to achieve our operational goals and ensure the rights of women and children to live free from violence and oppression are upheld.

The committee has enjoyed a core group of members again this year, which included Helen Backhouse, Diana Petlikovski, Lorri Field, Deborah Kelly, Sandra Luschwitz, Sally Stevenson and Peter Dimovski. Peter joined the committee this year and he joins an expert, multi skilled management committee that commits and dedicates their time to achieving SAHSSI's business objectives. I thank the management committee for their ongoing commitment and support that oversees the management, advancement and progression of SAHSSI.

I also thank our funders, FACS Community Services and Corrective Services who provide the financial services that enable us to provide the much needed services to our community.

I look forward to another year of positive opportunities that shape the future for women and their children who enter our service and for the community.

Thank you



Once again I would like to acknowledge SAHSSI staff and the Management Committee for their drive, vision, passion and client centered approach in making us the organisation that we are today.

Throughout the year SAHSSI provided the following services:

- Illawarra Women's Homelessness & Domestic & Family Violence (DFV) Support Service
- Shoalhaven Women's Homelessness & Domestic & Family Violence (DFV) Support Service
- 24/7 Domestic Violence Response Enhancement (DVRE) Program
- Temporary Accommodation (TA) for Women & Children escaping domestic/family violence
- Joint Rent Choice Start Safely Pilot between Family and Community Services (FACS) and SAHSSI
- Corrective Services – Partner Support Program
- Communities for Children Shellharbour.

Staff have continued to work tirelessly throughout the year and once again, we have exceeded the funding targets in our Illawarra and Shoalhaven Homelessness & DFV Support Services, and DVRE 24/7 funded services.

Our funding targets for the following programs were exceeded as follows:

PROGRAM AREA	TARGET	ACTUAL	DIFFERENCE	ABOVE TARGET
SHS ILLAWARRA	642	893	251	39%
SHS SHOALHAVEN	268	309	41	15%
DVRE	215	487	272	126.5%



New SAHSSI property

SAHSSI purchased its first property in the Illawarra, a 7-bedroom house that is being used for our Supported Temporary Accommodation (TA) program in the Illawarra.

SAHSSI Illawarra has a Temporary Accommodation Agreement, which is a partnership with Family and Community Services (FACS Housing) to provide supported temporary accommodation (TA) for single women and women with children escaping domestic/family violence.

I would like to take this opportunity to thank the following who helped to furnish our new premises:

- Sammy Maher organised a fundraising event and raised \$5,537.63
- Woonona Chapter No 119 Order of the Eastern Star - \$5,000
- Collegians Rugby League Football Club - \$2,000 worth of homewares from their gift store.

Joint Rent Choice Start Safely Pilot between Family and Community Services (FACS) and SAHSSI

SAHSSI was successful in participating in the Start Safely Specialist Homelessness Service Trial. This pilot is over a three-year period and trials the delivery of the Start Safely program through SAHSSI's Specialist Homelessness Program, covering the Wollongong, Shellharbour, Kiama and Shoalhaven Local Government areas.

Specialist Homelessness Services (SHS) providers are often the first point of contact for people experiencing domestic violence. The trial to deliver Start Safely through SAHSSI aims to provide a more integrated service for clients that addresses their housing needs, as well as the referral and support services delivered by SAHSSI, our partners and networks.

We have a Family & Community Services (FACS) Housing worker who is based at SAHSSI's Head Office to manage the program. We are funded to support 60 women over a 3-year funding period and referrals for this program come from SAHSSI staff.

International Women's Day Illawarra Funding



This year we were successful with our International Women's Day funding application for the amount of \$20,000. This will enable us to run the following two programs throughout the year:

- Domestic Violence Early Intervention in High Schools
- Preventative child protection clinical groups at our crisis accommodation sites with mothers, reducing impacts of domestic violence on children

SAHSSI Strategic Plan 2017-2020

This year we worked on our strategic plan for 2017-2020 and sought input from users of our service, staff, Management Committee and external stakeholders. The feedback was really positive and assisted us to develop our strategic plan.

Client Feedback

What should SAHSSI focus on over the next three years?

1. Housing increase
2. Working with young people in schools
3. Prevention and early intervention

What makes SAHSSI special?

1. Relationship between SAHSSI workers and clients was very positive
2. Advocacy for clients
3. Provision of accommodation
4. Working with other services such as Health, Housing, and counselling etc.
5. Working on DV in schools (making sure that students understand DV so what happened to me doesn't happen to them).

Where could SAHSSI make changes?

1. Completely satisfied
2. Could not wish for more
3. They are fantastic

Stakeholder feedback

Stakeholders stated they were happy with their relationship with SAHSSI and don't want/need changes.

SAHSSI is a leading non-government agency in the Illawarra & Shoalhaven. Their ability to make and maintain external partnerships with Government agencies is exceptional.

They work well with these agencies and work hard to understand policies and processes to ensure they get the best outcome for mutual clients. They do not set clients up for false expectations and are realistic in what assistance can be provided.

They work innovatively and solution focused. When a problem comes up SAHSSI works with all agencies involved to find solutions. SAHSSI also self-assesses and reflects on what other services are needed and what else they can provide and where improvements are needed. SAHSSI are always willing to take feedback.



Community partners

Once again I would like to thank our community partners in the Illawarra and Shoalhaven:

- Family and Community Services – Housing Services
- Family and Community Services – Community Services
- Corrective Services – Illawarra & Shoalhaven
- Centrelink
- Illawarra Women's Health and Waminda
- YWCA and Wollongong Women's Information Service
- Southern Cross Housing & The Housing Trust
- Anglicare, St Vincent De Paul and Mission Australia
- Southern Youth & Family Services – SYFS
- Aboriginal Corporation – GHSH and Caresouth - GHSH
- Homeless Hub Illawarra and Shoalhaven
- DVNSW
- Wollongong Central Team GPT
- International Women's Day Committee
- HMAS Albatross

- Ryan Park MP, his staff and the community for the yearly Christmas Toy Drive.

I would like to thank the Management Team Julie Sudiro (General Manager), Lesley Labka (Manager Shoalhaven Services) Gianna Baldoni (Team Leader Outreach) and Jacqui Brooker (Marketing/Business Development Officer) for the innovation and leadership skills they bring to the organisation.

I would also like to thank our skilled Management Committee who come from the private and not for profit sector:

- Kerrie Rutherford (Chairperson) Retired
- Diana Petlikovski (Secretary) Southern Youth & Family Services – SYFS
- Helen Backhouse (Treasurer) Flourish
- Deborah Kelly (Member) – GPT
- Sandra Luschwitz (Member) Unanderra Community Centre
- Lorri Field (Member) PDC Lawyers
- Sally Stevenson (Member) Illawarra Women's Health Centre
- Peter Dimovski (Member) Private Sector.

KATHY COLYER

ORGANISATIONAL CHART 2017-18



MANAGEMENT COMMITTEE



Kerrie Rutherford
Chairperson
(Retired)



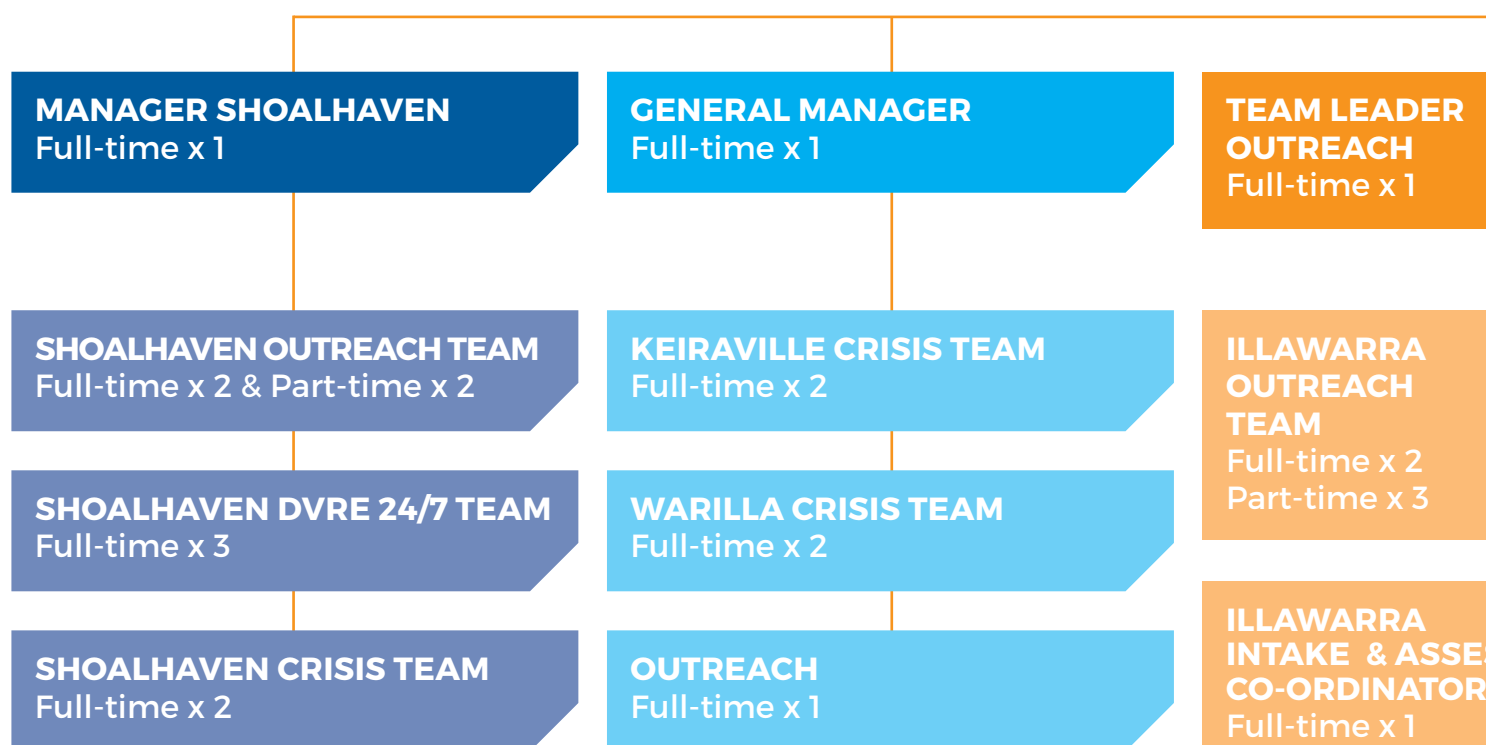
Diana Petlikovski
Secretary (Southern
Youth & Family
Services - SYFS)



Deborah Kelly
Member (GPT Group)

**JOINT START SAFETY PILOT PROGRAM
FACS & SAHSSI**
Full-time x 1

CEO
KATHY COLYER
Full-time x 1





Lorri Field
Member (Kells
Solicitors)



Sandra Luschwitz
Member (Unanderra
Community Centre)



Sally Stevenson
Member (Illawarra
Women's Health Centre)



Helen Backhouse
Treasurer (Flourish
Wollongong)

**PARTNER SUPPORT PROGRAM
COMMUNITY CORRECTIONS**
Part-time x 1

ADMINISTRATION TEAM:

ACCOUNTS MANAGER
Fulltime x 1

RECEPTIONIST
Fulltime x 1

TENANCY MANAGER
Fulltime x 1

**BUSINESS DEVELOPMENT
OFFICER**
Fulltime x 1

ILLAWARRA DVRE 24/7 TEAM
Full-time x 3 & Part-time x 1

START SAFETY OUTREACH
Full-time x 1

SSMENT

RENT CHOICE START SAFELY PROGRAM

SAHSSI was pleased to partner with FACS to trial the joint Rent Choice Start Safely Pilot. In October, we welcomed Private Rental Brokerage Specialist Keira Rostirolla to join SAHSSI and deliver Start Safely in Wollongong, Shellharbour, Kiama and Shoalhaven LGA's.

The Rent Choice Start Safely Program (Start Safely) provides opportunities and pathways for client independence, by assisting those affected by domestic or family violence (DFV) to access safe and affordable housing in the private rental market and resolve homelessness.

Start Safely was initially piloted in 2009 to provide short to medium-term financial assistance to women who were homeless or at risk of homelessness because of DFV, and to facilitate access to the private rental market. From June 2013, it was extended to include men escaping DFV. In July 2014 the program was extended for a further four years to 2018.

Under Future Directions for social housing in NSW (Future Directions), the Government committed to expand Start Safely over the next 10 years. In November 2017, Future Directions also introduced the broader banner of 'Rent Choice' under which additional groups would be added.

Start Safely Pilot aims to achieve the following client outcomes:

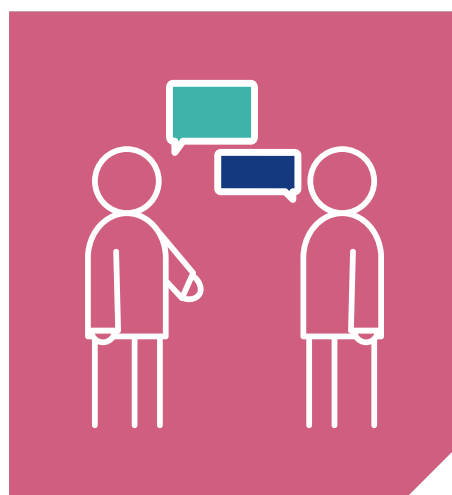
- Assist clients escaping DFV to move into safe, secure and affordable private rental accommodation
- Provide financial support for a period of time to enable the client to re-establish stability for themselves and their family following DFV
- Reduce the time spent in crisis or temporary accommodation by those escaping DFV;
- Reduce the number of women and children who are forced, because of DFV into homelessness or to remain in dangerous home environments
- Prevent a cycle of disadvantage by assisting clients through a gradual reduction of their subsidy, while building capacity and transitioning to independence.

The pilot also aims to:

- Establish an alternative referral pathway in the service system for victims of DFV
- Enhance the capacity of host agencies to engage and assess the needs of women with children escaping DFV
- Strengthen relationships between host agency and FACS to encourage better and improved collaborative responses.

Benefits of the pilot thus far include, but are not limited to:

- Having a FACS contact in-house enables SAHSSI staff to get quick responses to enquiries, ease of information sharing, less phone traffic/tag
- Prompt responses and outcomes for clients means more options are available to clients at the time they are needed and thus, clients have less reasons to return to dangerous home environments
- Overwhelming feedback from clients, staff and external agencies reflect on the non-government office being more welcoming, private and comfortable
- Flexibility for FACS assessments to be completed out of office, supports both SAHSSI staff and clients
- FACS worker having access to SAHSSI client database means interviews and reviews are well prepared and there is less repetition for clients, which lessens trauma.



Brokerage Assistance:

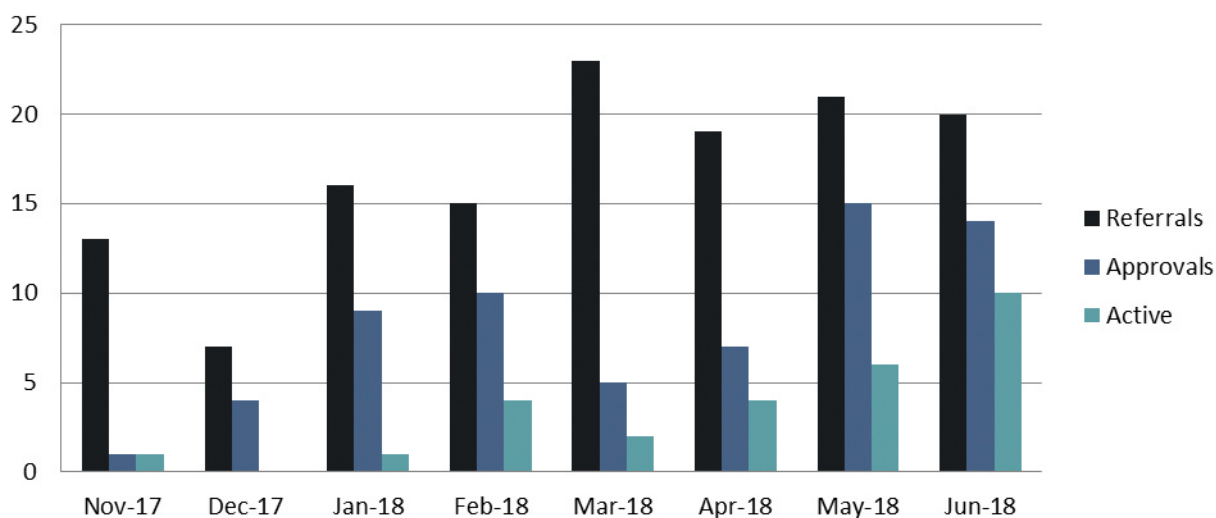
A sum of up to \$2,000 is available for brokerage assistance for each Start Safely client who secures a private rental lease. Brokerage funds may be used for purposes such as:

- Assistance with education and training – payment of course costs, course materials, textbooks, computers etc
- Employment related costs – work clothes, safety equipment etc
- Household establishment – essential household goods
- Professional services to assist the client in sustaining tenancy or preparing for employment or training (such as counselling etc.)
- Transport related assistance.

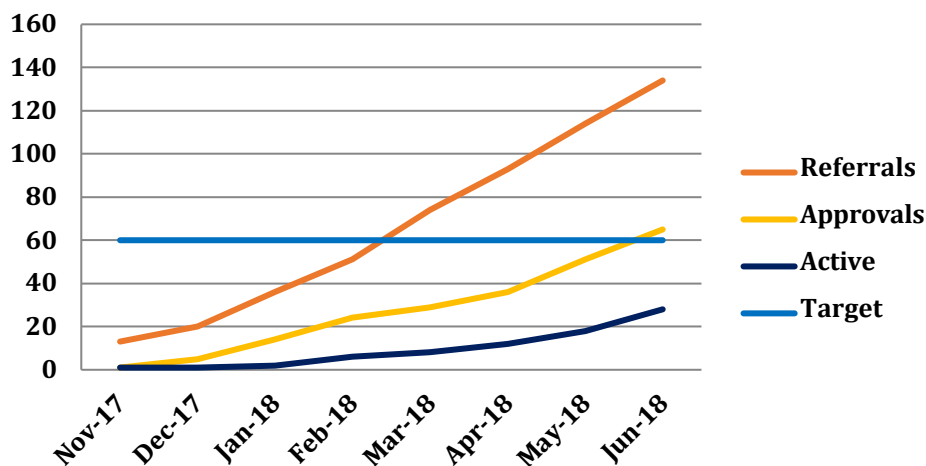
Statistics:

Funding for the pilot allows for a minimum of 60 active clients at any one time, over 3 years. The following graphs show both the monthly and cumulative statistics for the pilot, specifically referencing the number of clients referred to the pilot, number of clients approved for Start Safely assistance and the number of active clients who are currently in receipt of a private rental subsidy.

Monthly Statistics



Cumulative Statistics



The number of active Start Safely clients has been steadily increasing since the pilot commenced in November.

A RENT CHOICE START SAFELY JOURNEY

RAE'S STORY

Rae and her children were referred to SAHSSI due to homelessness caused by ongoing family violence. Unfortunately Rae had to relinquish her FACS Housing tenancy due to domestic violence. She relocated to be closer to family and during this time she unexpectedly became the primary carer for another family member. Rae then became a victim of ongoing family violence from the family member and sourced support through our DVRE program.

Soon after, a Community Housing transitional property became available that suited Rae's family. Rae's case manager discussed the situation with the Private Rental Brokerage Specialist (PRBS) to determine her housing options and seek support in securing this transitional property.

There were identified barriers to offering Rae and her family this accommodation, which was brought to the attention of the PRBS who was able to further investigate, address the issues raised and also advocate for Rae's tenancy categorisation to be revised.

This meant Rae was eligible for the housing wait list. Her former tenancy issues were cleared and her homelessness was resolved in a matter of days. Rae is currently residing in her transitional property with SAHSSI providing outreach support. She has also been recommended for Start Safely assistance. The Start Safely Pilot is undoubtedly promoting positive collaboration between FACS Housing Services and SAHSSI, which allows for more prompt positive outcomes for our clients.



ILLAWARRA AND SHOALHAVEN WOMEN'S HOMELESSNESS AND DOMESTIC VIOLENCE SUPPORT SERVICES

The Illawarra and Shoalhaven were both successful in achieving above their annual targets this year. We congratulate the staff for their commitment to service, quality case management, and case coordination that meets the client's individual needs.

SAHSSI case managers understand the importance of achieving quality outcomes for their clients and are committed to working alongside their clients to help them achieve the goals identified in case management, to connect with appropriate services and support women work towards sourcing long-term, safe and stable accommodation.

When case managers meet with clients they learn about the client's situation, explore options and complete a personalised support plan. The plan may include the following:

- Case coordination
- Advocacy
- Referrals to specialist services
- Housing and accommodation options
- Counselling and emotional support
- Parenting support
- Medical, mental health, drug and alcohol support services
- Legal, education and training, employment
- Managing and understanding forms, documents and service processes
- Post support and how to maintain a successful tenancy
- Victims Services, NDIS agencies, real estates, landlords, pet services etc.

IMPLEMENTING SAFETY PLANS

Implementing safety plans is an integral component of case management, and an important tool for victims of domestic and family violence. More often than not, a client is already doing things to remain safe and protect children in the home.

Case managers will use this knowledge as a base to build the safety plan, regardless of whether a client chooses to stay or leave.

Basic safety plans may consist of:

- Determining how to leave and where to go
- What to bring (important documents)
- Making pet arrangements
- Who to contact and learning about technology safety
- Easy access to important phone numbers
- How to get out of the home safely
- Keeping small bags packed and hidden in a safe place with ID, cash and spare keys if possible.

Case managers continue to implement safety plans even after clients have left the relationship through the provision of safe and secure accommodation, referrals to the police for safety audits, court advocacy and legal representation, and safety planning around technology.

OUTREACH SUPPORT

Outreach case management support involves providing a service to those who are couch surfing, staying with family or friends, in transitional housing properties, staying in hotels (temporary accommodation), or living in a property where their tenancy may be at risk. Outreach case managers are mobile and provide wrap around services for clients throughout the Illawarra and Shoalhaven.

Outreach support consists of:

- Rapid rehousing in the private rental market
- Maintaining tenancies and tenancies at risk (both social housing and private rental)
- Start Safely and FaCS Housing product applications

CRISIS ACCOMMODATION

SAHSSI manages crisis accommodation properties in Nowra, Wollongong and Warilla that support single women aged eighteen or over, or women with accompanying children (*male teenagers to seventeen years of age*) who are homeless and in a crisis situation.

To ensure a respectful, relaxed, private and safe living environment SAHSSI has a client agreement and house guidelines. Each client has their own room.

The Nowra and Wollongong accommodation comprises of six bedrooms, whilst Warilla has nine bedrooms, each with their own television.

In response to the high demand of clients entering the service, one of the positions at Warilla crisis accommodation has recently changed to a fulltime outreach position. In addition to this, the crisis accommodation staff also provide outreach support and post crisis support for clients exiting crisis accommodation.

Throughout the year, our clients are offered a wide range of activities, which focus on building positive relationships, self-esteem, personal development and relaxation. Our clients enjoy a little time out, and the fun activities such as Vision Board, BBQ's, free haircuts and coffee from the Crossways Church and Ten Pin Bowling. Our clients also engaged in Cert IV Project Management offered by MBH Training.

STAFF TRAINING 17-18

SAHSSI is committed to continued staff development and the management of a skilled and professional team that satisfies organisational goals and supports positive client outcomes. This year, SAHSSI staff participated in a range of training, which included:

- Immigration, Family and DV Course training
- Humanitarian and Refugee Training
- Financial Services Seminar
- Trauma and Addiction Training
- Motivational Interviewing
- Navigating Mental Health Services
- Domestic Violence Alert – Lifeline Training
- Reconciliation Planning
- Rainbow Buzz LGBTQI Cultural Sensitivity Training
- CALD Training
- Hoarder and Squalor – Lifeline Training
- Safety Planning – in-house
- Responding to Abuse to Older People
- Family Violence/ Family Law Legal
- Work Development Order Sponsors Training
- First Aid CPR training
- Suicide Prevention – Lifeline
- Practical skills in responding to Domestic and Family Violence.
- First step – AOD.



Warilla dining room



Warilla lounge room



Warilla crisis accommodation bedroom



Wollongong lounge room



Wollongong bedroom



Nowra crisis lounge room



Nowra crisis accommodation

OPERATIONAL PLAN

This year saw the development of our operational plan, which aligned with the key goals and objectives of SAHSSI's strategic plan. Individual staffing sub-committees were then formed to focus on our top three objectives for the year. The three focus areas were:

1: Education – School Aged Children

Strategic Objective:

Ensure that school aged students understand:

- What constitutes domestic and family violence
- The consequences of domestic and family violence
- Strategies for prevention

Strategic Actions:

- Research existing programs, resources and consider funding opportunities
- Provide education on digital safety
- Strengthen teachers to deliver/ identify "Red Flags"
- Improve boys' attitudes and girls' self-esteem
- Culturally sensitive delivery modes
- Training peers/children with lived experience

Our achievements:

SAHSSI was successful in receiving funding from the Illawarra International Women's Day Committee, which enabled us to deliver our "Red Flag's" presentation to two local high schools (180 students). We aim to deliver the presentation to a further 18 schools by mid next year. The feedback about the presentations from both students and teaching staff was very positive and informative. The students were enthusiastic listeners and asked many thoughtful and insightful questions.

2: Single Women in receipt of Newstart Allowance

Strategic Objective:

To increase access to housing for single women in receipt of Newstart Allowance.

Strategic Actions:

- Develop an incentive strategy for landlords
- Develop a pilot to cover landlord management costs in exchange for reduced rent
- Meeting with property owners to develop incentives

Our achievements:

Our achievements in this area differed a little from our original strategic actions, however still link to our original objective of increasing housing access for single women in receipt of Newstart Allowance. Our outcomes include:

- Incentives for real estates - developing an information pack for real estates that outlines the benefits of approving a client who is supported by SAHSSI

- Information events – inviting real estate agents to morning tea events in order to build relationships with key agents
- Information gathering from key agents – learning what real estate agencies look for in successful applications and how we might support our clients to improve theirs
- Training sessions for property managers around domestic violence, mental health and homelessness in order to reduce the stigma attached to these issues

3: Education – Women and Children

Strategic Objective:

To develop a domestic violence group specifically for women and children staying in our accommodation, with a focus on increasing children's understanding and safety.

Strategic Actions:

- Develop a program that can be delivered in our crisis accommodation
- Consult with clinical psychologist
- Provide education on child custody contact
- Increase understanding of the effects of DV on women as parents, as well as on their children

Our achievements:

- SAHSSI was successful in receiving a grant from the Illawarra International Women's Day Committee to develop and implement a 1.5 hour workshop. The program was developed by a small working party of staff, representing each of the accommodation sites, and a clinical psychologist consultant. The draft program is in three modules and covers areas such as:
 - Child custody contact
 - Attachment and parentification
 - Effects of domestic violence on women as parents, and children

The program has been trialled in three locations so far, and participant feedback has been overwhelmingly positive. SAHSSI hopes to train all accommodation staff and those outreach case managers who are interested in being able to deliver it to the women they support one-on-one. This has been a fantastic initiative and SAHSSI and the staff working party are enjoying the opportunity to develop a program that aids in the recovery of women and children who have experienced domestic and family violence.



RENTAL HOUSING OPTIONS WORKING WITH THE COMMUNITY

With a lack of affordable housing options in our region, especially for single women, SAHSSI is always looking at initiatives to assist clients into long term accommodation. Recently Bill and Tory, a couple from the northern suburbs, contacted SAHSSI with regards to a granny flat they wanted to lease to a woman in need.

Bill and Tory said that they often go for walks along the foreshore and come across people who are homeless. On one of these walks they saw a lady sleeping in her car and it seemed like she had been there for a while. It made them stop and think how they could help someone experiencing homelessness.

When their granny flat became vacant, Bill and Tory researched organisations they could get in contact with to potentially offer their granny flat for lease. After reading about SAHSSI Tory contacted us, as she too was a domestic violence survivor from a previous relationship.

SAHSSI met with Bill and Tory to view the property and discuss options for moving forward with safety and other strategies put in place. We approached our clients that would most suit the property and offered an opportunity to view the property and meet the landlords.

Our client, Gail, had been staying in our crisis accommodation after recently leaving a long term domestic violence relationship. She met the landlords, loved the environment and the property.

The match was successful and we continue to case manage the tenancy with great results.

Given its success, SAHSSI hopes to expand on these opportunities, and work with local community members in sourcing further housing opportunities such as granny flats, one bedroom units and studios.

Feedback from Bill and Tory:

“Right from the start we felt SAHSSI was the right organisation for us, as we wanted to give back to our community”

“What worked really well was the CEO and Team Leader, coming out a few times to just sit down and talk to us on what were our expectations, what our little studio could offer a woman in need and most of all I think, from SAHSSI’s view point, was it a safe environment for a woman to live in and aid her recovery”.

“We never felt pressured to take any of the ladies that came to see the studio, in fact quite the opposite, we were encouraged to think about each lady and how they would suit”.

“Each lady that came to inspect the studio, arrived with her own case manager, which we felt was excellent and supported not only the lady but us so there were no misunderstandings”.

“We were very happy with the lady who decided to take the studio. A legal contract was provided and we were supported by SAHSSI through that process, it made the steps so much easier to navigate”.

“In the end the lady that chose to live here fits us and we fit her, we can see her changing and getting her self-confidence back”.



TRANSITIONAL HOUSING PROGRAM

Transitional housing is a form of social housing assistance aimed at bridging the gap between homelessness and permanent housing, and is an integral part of our Womens Homeless and DV Service funding package for the Illawarra.

At SAHSSI, this medium term housing is offered for an initial period of six weeks or three months (depending on the property program), but may then be extended depending on the client's circumstances.

SAHSSI's accommodation is accompanied by case management support, allowing clients the opportunity to stabilise their circumstances before moving on to longer term housing. This form of housing is of great benefit in assisting women to regain their independence and make empowered decisions about their lives and their future.

Our tenants

In 2017/18 SAHSSI housed a total of 85 women and 121 children as part of our transitional housing program. Social housing and private rental have continued to be the biggest exit outcome for transitional housing clients, with 43% of clients being offered social housing and 33% securing private rental in 2017/18.

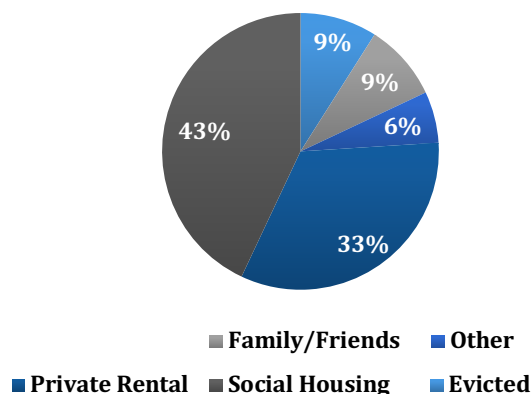
Compliance

SAHSSI is a Tier 3 Registered Community Housing Provider under the National Regulatory System for Community Housing (NRSCH). This is a regulatory system designed to govern the community housing sector and ensure its ongoing development and viability across Australia.

SAHSSI has performed well against key performance measures in 2017/2018.



HOUSING OUTCOMES FOR EXITED TENANTS 2017/2018



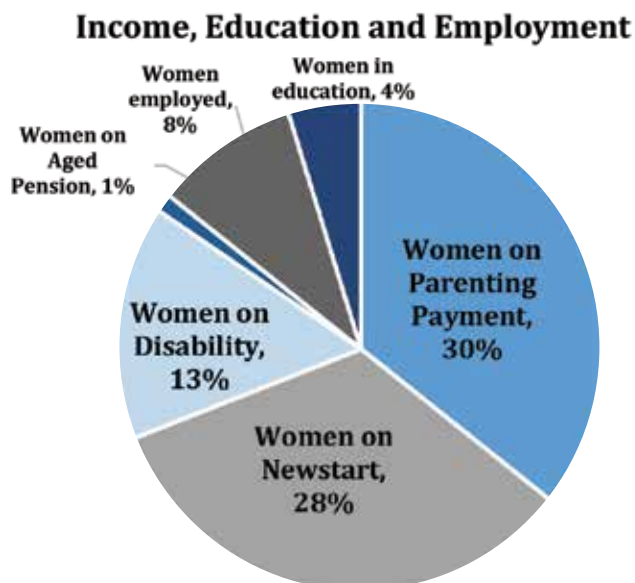
Key Performance Measures	SAHSSI 2017/2018	Performance Threshold
Tenancy turnaround (tenantable)	6.1 days	< 14 days
Tenancy turnaround (untenantable)	8.6 days	< 28 days
Occupancy rate (%)	97.50%	> = 97%
Evictions	9%	< = 10%



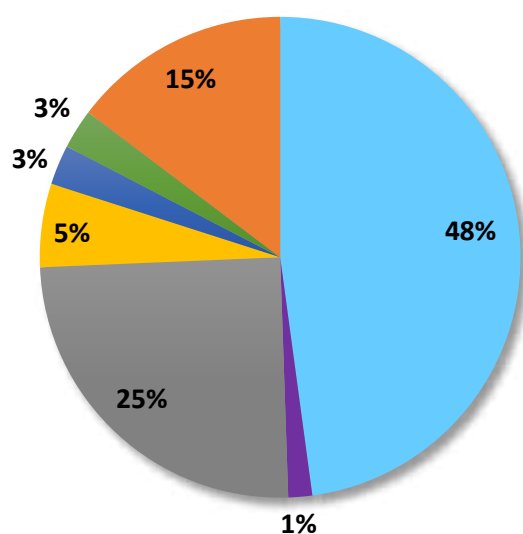
END OF YEAR RESULTS

Illawarra Women's Homelessness and DV Services

Illawarra Clients	Target	Actual
HOMELESS (Going Home)		
Young (16-24)	56	65
Single Women	109	212
Families	157	308
TOTAL HOMELESS	322	585
AT RISK (Staying Home)		
Young (16-24)	55	23
Single Women	109	137
Families	156	148
TOTAL AT RISK	320	308
GRAND TOTAL	642	893
% OVER TARGET	39%	



Illawarra Housing Outcomes



- Private Rental
- Social Housing
- Boarding House
- Other
- Transitional
- No Tenure
- Owned house /mortgage

51+

12% of women were over 50 years' old



19% of clients supported were Aboriginal or Torres Strait Islander



7% of women were from a CALD background

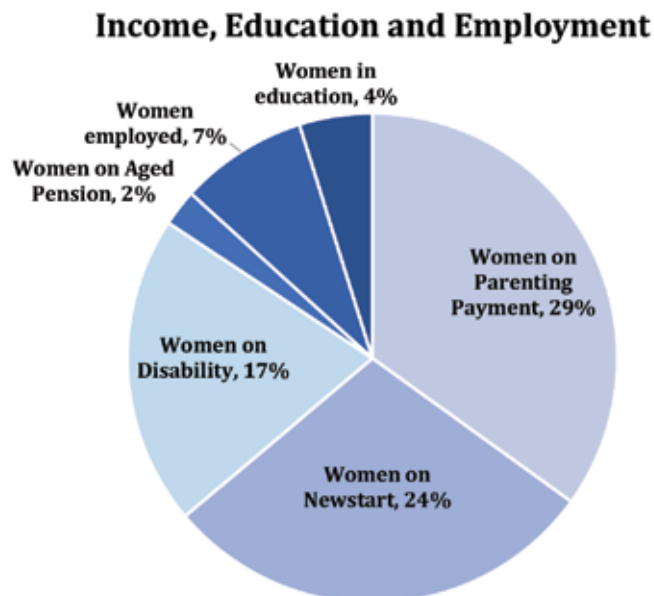
- Average stay in crisis accommodation is 5.8 weeks
- 96% of women surveyed felt they had received appropriate referrals to other services
- 96% of women surveyed were satisfied with the Illawarra services provided

Note: All SHS data collected in this report was extracted from CIMS for the year 2017-2018.

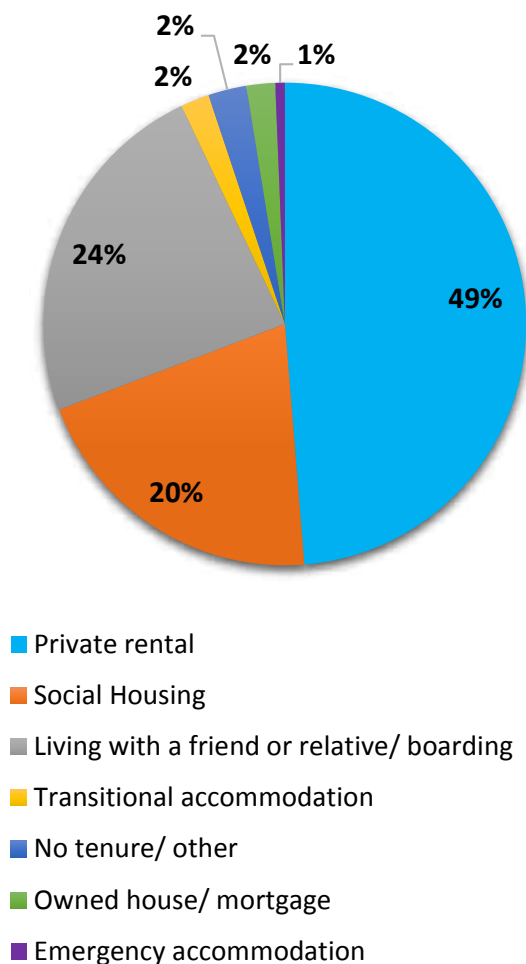
END OF YEAR RESULTS

Shoalhaven Women's Homelessness and DV Services

Shoalhaven Clients	Target	Actual
HOMELESS (Going Home)		
Young (16-24)	16	14
Single Women	56	57
Families	56	122
TOTAL HOMELESS	128	193
AT RISK (Staying Home)		
Young (16-24)	18	3
Single Women	59	41
Families	63	72
TOTAL AT RISK	140	116
GRAND TOTAL	268	309
% OVER TARGET	15%	



Shoalhaven Housing Outcomes



51+

15% of women were over 50 years' old



29% of clients supported were Aboriginal or Torres Strait Islander



4% of women were from a CALD background

- Average stay in crisis accommodation is 4.5 weeks
- 95% of women surveyed felt they had received appropriate referrals to other services
- 97.67% of women surveyed were satisfied with the Shoalhaven services provided

HOMELESSNESS INDUSTRY PARTNERSHIP 2018 SHS SECTOR CLIENT SATISFACTION SURVEY

SAHSSI participated in the SHS Sector Client Satisfaction Survey where 150 clients provided feedback on our service.

The survey was implemented across NSW in February – March 2018 with 53 services taking part in the study. The results were compared to the aggregated data set collected by Homelessness Industry Partnership.

The survey was conducted by the NSW Federation of Housing Associations (the Federation) on behalf of Homelessness Industry Partnership - a partnership between Domestic Violence NSW, Yfoundations and Homelessness NSW.

The aims of this survey were to:

- Establish levels of well-being of service users and their experiences
- Benchmark the results for each service provider
- Inform future service delivery improvements.

Participation in the survey was entirely voluntary, and the survey sought a client's informed consent before asking any questions. Survey questions were developed through extensive consultation with the sector and aligned with the Human Services Outcomes Framework and key indicators from the Homelessness Outcomes Indicator Databank.

We were pleased with the response of our clients willing to participate in the survey.



Our top performing results were at benchmark and above for the following:

- Staff treated me with respect
- Overall satisfaction with services provided
- Staff referred me to other services to support my other need
- Staff told me about my accommodation options
- Staff explained how to make a complaint against this organisation
- Satisfaction with current accommodation
- Safety of my current accommodation
- Cost of my current accommodation

*This is such a wonderful service. I finally have my independence and feel confident looking toward the future with my daughter.
Thank you*

WORK PLACEMENT

SAHSSI proudly offers opportunities for students to gain experience in a structured workplace. This allows the students to gain valuable employability skills required to be successful in the community services sector.

How do our work placement students learn?

We aim to give the students the best experience by working throughout our various different locations and services including outreach support, rapid re-housing, crisis accommodation, and 24/7 crisis accommodation (DVRE).

Each student is able to apply the knowledge and skills they have acquired at their learning facility (University, TAFE, OTEN or another registered training provider) to work in the homelessness sector, thereby providing them with practical experience.

During their work placement students shadow SAHSSI case managers and attend appointments with clients and services. They are encouraged to interact with clients and ask questions, as well as plan and develop activities when in a residential (crisis accommodation) location.

Work placement students gain an introduction to:

- Work readiness and presentation
- Understanding employer expectations

- Work, Health and Safety (WHS) procedures including risk assessments and safe travel arrangements
- Dealing with challenging situations
- Using communication to build relationships
- Developing and maintaining networks and collaborative partnerships
- Communicating appropriately and working with others in the workplace
- Generic workplace skills: answering the phone, taking messages, customer service and other employment related skills
- Importance of administration, writing case notes, learning the Client Information Management System, writing support letters, legal requirements, using technology etc.
- Using and gathering resources
- Responding to client needs, developing a case plan, referring clients and case management
- Advocating skills, attending meetings and case conferences
- Identifying and responding to children and young people at risk
- Responding to domestic violence and homelessness.



REVENUE NSW WORK AND DEVELOPMENT ORDERS

SAHSSI is a registered agent for the Work and Development Orders (WDO) Service that supports clients to reduce their fines with Revenue NSW by participating in a variety of activities.

This program has proven to be successful with our clients, as it means they can reduce their fines without it impacting on their already limited incomes.

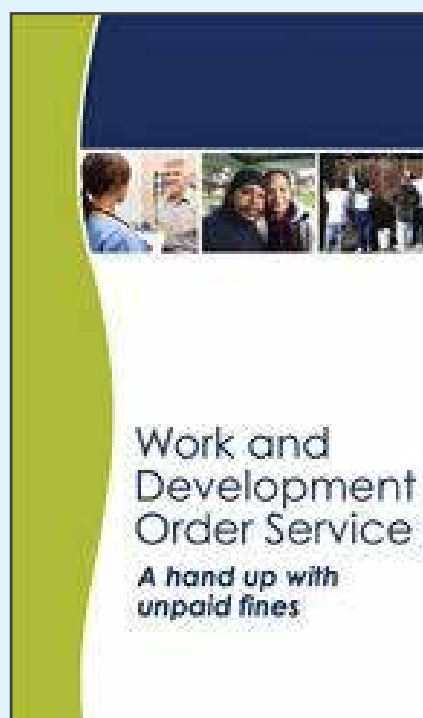
A WDO may include one or more of the following activities:

- Case management
- Medical or mental health treatment in accordance with a health practitioner's treatment plan
- Unpaid work for, or on behalf of, an approved organisation
- Educational, vocational or life skills courses
- Financial or other counselling
- Drug or alcohol treatment.

WDO Case Study

Brittany is a young, pregnant woman with mild intellectual disability, who has experienced reoccurring homelessness since the age of 16. To settle her situation Brittany lived in a transitional property and received outreach support. During case management, Brittany disclosed that she had outstanding state debt fines to the value of \$595.00. The case manager explained the WDO program and supported her in the activities through case management.

Brittany was successful in paying all of her state debt, and through financial counselling she has learnt to budget and manage her finances. During case management Brittany also obtained permanent housing, an NDIS package and is now looking after her baby with the support of services and family.



WORK AND DEVELOPMENT ORDER SERVICE 2017-2018

SAHSSI's participation as a registered agent for the WDO service has meant that our clients fines have been collectively reduced by over \$64,000.

WDO Applications	99
WDO Closed	91
Closed credits	\$39,524.93
Total credits applied	\$64,653.26

DOMESTIC VIOLENCE RESPONSE ENHANCEMENT PROGRAM (DVRE)

SAHSSI was one of a number of specialist organisations across NSW to receive additional Commonwealth funding to increase our capacity to provide specialist services to single women and women with children who have been made homeless due to domestic and family violence. This recognised that SAHSSI is unable to meet the current demand for specialist homelessness domestic violence services within existing funding provisions.

In SAHSSI's case this has allowed us to provide an additional 15 bedrooms and 8 case managers (7 full-time and 1 part-time), which provided support to an additional 300 women and 184 children across the Illawarra and Shoalhaven District this financial year. As with all of SAHSSI's funding programs, we have exceeded targets; in this instance by an incredible 126%, clearly demonstrating the overwhelming need for the enhancement funding. SAHSSI has been able to increase the accommodation available in the District through a partnership with Southern Cross Housing (who purchased an 8 bedroom boarding house for use in this program) and by purchasing and renovating our own property in the Illawarra.



Bedroom Nowra DVRE

This means that the program has produced sustainable increases in accommodation options. In this financial year, SAHSSI has been able to match the District results for temporary accommodation, achieving results in our accommodation within 8.5 nights on average.



Dining room Nowra DVRE

As well as accommodation, the DVRE program provides emergency access to food, toiletries and transport, together with support to access government and non-government supports such as the Start Safely Subsidy with Family and Community Services.

The DVRE program has been able to provide safety planning for women who are looking at what their options are for safety in an existing relationship and referrals to a range of support services within the community.

The DVRE program has also been able to liaise with specialist domestic violence services outside the District where women have needed to move out of area (either for their safety or for the support of extended family networks), assisting women to travel safely and link up with appropriate supports at the other end.

SAHSSI is grateful for the support of local individuals and community groups who have donated emergency supplies such as groceries, clothes and toiletries. Without these donations, we could not provide the additional emergency aid that is so often required.

SAHSSI hopes that the enhanced funding continues beyond the funding period, which is scheduled to end in June 2019. Without this funding SAHSSI will return to being unable to meet specialist case management and after hours' services for a large number of women and children in the Shoalhaven and Illawarra.

SAHSSI has engaged the University of NSW, Social Impact Centre to evaluate this program to improve the services that we provide and to advocate where the outcomes are shown to be positive. In this financial year, clients have reported that they felt safe (96.43%), supported (98.5%) and better connected to services in the community (82.98%) as a result of the DVRE program; an extremely positive response.

DVRE CRISIS ACCOMMODATION ILLAWARRA

This year SAHSSI was excited to announce the opening of our new premises for the Illawarra DVRE crisis accommodation, which is used for our Supported Temporary Accommodation (TA) program.

The newly renovated double storey house consists of seven bedrooms, three bathrooms, two kitchens, two lounge and dining areas, a laundry, meeting room and a children's playground.

Our Open Day was held on 18 May, where we were pleased to welcome guests such as Ryan Park M.P, Anna Watson M.P, Paul Scully M.P, Wollongong and Lake Illawarra Police, Women's Domestic Violence Court Advocacy Service, FACS Housing, and other non-government organisations.

Guests were able to take a look at all areas of the property, enjoy some light refreshments, and speak to our staff about the program.



FEEDBACK

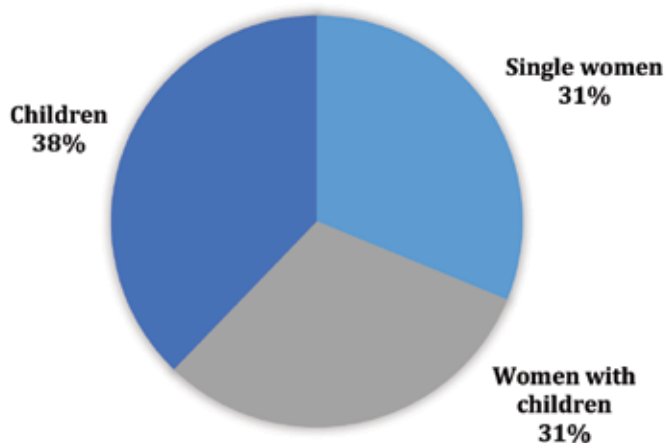
Quotes from DVRE Client Exit Surveys:

- I received a large amount of support and am grateful to everyone involved
- Keep up the good work
- They are excellent, lovely people
- They did marvellous
- A lot of support and help
- The amazing team have been so supportive, encouraging, compassionate, understanding and dedicated towards me. I don't know what I would do if this service wasn't available
- It was more than I expected
- Ladies were lovely to myself and the boys
- Everyone was friendly, informative and assisted with every need
- I felt so happy and supported here, and very grateful.

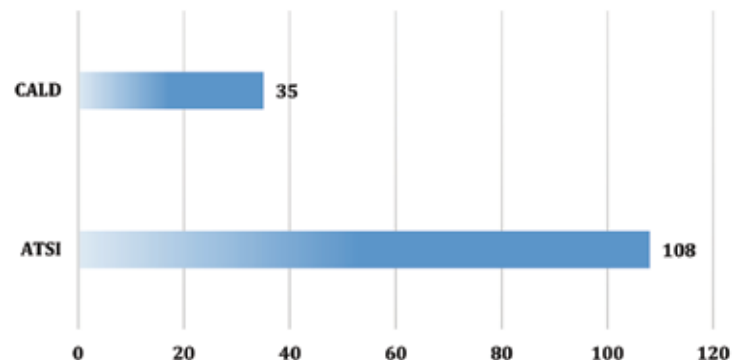
Comments from external stakeholders around the need to continue the funding for the DVRE Program:

- Absolutely necessary to continue the funding
- Absolutely much needed addition to safe service provision in the Shoalhaven
- It is paramount we assist DV victims and provide support for as long as required
- Mutual clients have had successful outcomes when supported by SAHSSI, DVRE
- The service requires funding to ensure women in semi-rural /rural areas have access to this service to assist them to escape DV.

BREAKDOWN OF DVRE CLIENTS



ATSI AND CALD CLIENTS



SUMMARY OF RESULTS:

DVRE funding has meant that SAHSSI has been better able to meet demand for specialist homelessness domestic violence services. In 2017/18 SAHSSI has been able to:

- Provide an additional 15 rooms of accommodation in the Illawarra and Shoalhaven
- Provide an additional 8 case managers
- Support an additional 300 women and 184 children across the Illawarra and Shoalhaven
- Provide after-hours services
- Exceed our DVRE targets by an incredible 126%

CORRECTIVE SERVICES PARTNER SUPPORT- ILLAWARRA/SHOALHAVEN

PARTNER SUPPORT- ILLAWARRA/SHOALHAVEN

SAHSSI's Partner Support Service is funded by Corrective Services under the Victims Support Stream of the Funded Partnership Initiative. The service is available for women and children of the Illawarra and Shoalhaven experiencing domestic and family violence, whose current or ex-partner is engaged with Corrective Services and participating in the EQUIPS-Domestic Abuse Program or equivalent. SAHSSI has been funded to offer and deliver this support for over three years now and it is 2018 that is proving to be the most successful in achieving the goal of providing support to women and children who are currently living in a relationship that has previously or is currently characterised by domestic and family violence.

What has made the difference?

SAHSSI has actively prioritised this service in 2018 and designated a position within the staff make up that focuses solely on Partner Support. This position commenced in February 2018.

Developing and maintaining the relationship with our referrers, Corrective Services, has been crucial to the receipt and maintenance of referrals for this very valuable support. The Partner Support Case Manager is currently based within the Wollongong Corrective Services Office on a Tuesday each week to further strengthen and support the relationship with staff and to provide an easier access point for females and males engaging with Corrective Services due to domestic and family violence.

Equally important to working towards safety for the women, children and males involved in these relationships is the communication between SAHSSI, the Community Corrections Officer and the EQUIPS- Domestic Abuse Program facilitators. Ensuring the sharing of timely information has worked toward increasing safety and holding males accountable for their behaviour, as well as providing them with an opportunity to change their behaviour towards their current or future partners.



What can support look like?

Engagement with the Partner Support service is unique to each woman's circumstances and it is key that the woman has a choice with what she wants the support to look like and how frequent she wants to engage in this. Empowering the woman to have a sense of control and choice in her life is of paramount importance.



A PARTNER SUPPORT JOURNEY

KRISTY'S JOURNEY

During an offender's routine reporting requirements, following his release from custody for offences relating to domestic violence, SAHSSI met his partner during a weekly visit to the local Corrections Office. Both met with SAHSSI and his Community Corrections Officer to confirm their desires for things to look different in their relationship and in their lives. It was agreed that the young woman would have a separate meeting with SAHSSI the following day to begin working on some goals connected to her own safety and wellbeing and that of her children. It was agreed that the young man would engage with his Community Corrections Officer as well as the EQUIPS Domestic Abuse Program to begin looking at his own behaviour and working towards becoming safe in the ways he relates with his current partner and her children.

After some weeks of support, the woman remained consistently involved with SAHSSI, however unfortunately there had been an escalation in the use of violence from the young man, which resulted in him being placed back in custody. Throughout this period of her life, the young woman worked closely with SAHSSI, Community Corrections, her children's school and her own psychologist to participate in safety planning and develop ways in which she and children can begin to heal from the violence they have experienced.

Everyone was very professional and I always felt welcome. Could ask any questions without feeling silly.



COLLABORATIVE TRAINING PROGRAMS



TUNING IN TO KIDS AND TUNING IN TO TEENS

In July 2017 SAHSSI was successful with becoming a **Communities for Children Facilitating Partner**, which is funded by the Shellharbour Communities for Children (Barnardos) under the Australian Government Department of Social Services "Families and Communities Programme".

Communities for Children Facilitating Partners take an early intervention approach that supports families to improve the way they relate to each other, improve parenting skills, and to ensure the health and wellbeing of children.

SAHSSI submitted a grant to facilitate **Tuning in to Kids** and **Tuning in to Teens** in response to the growing needs of parents and children in the Shellharbour LGA. The program aims to improve parenting skills and give helpful ways of teaching children the skills of emotional intelligence.

The program includes weekly two hour sessions over a six week period, and aims to teach parents how they can help children develop sound emotional skills such as:

- Awareness and regulation of their own emotions
- Awareness of their children's emotions
- Using children's emotional experiences as an opportunity for closeness and teaching
- Building skills in assisting children to verbally label and manage their emotions
- Building skills in assisting children in problem-solving
- Guiding children's behaviour with appropriate limits.



SAHSSI works in partnership with Family Services Australia and Wollongong Women's Information Service who facilitate the programs, and the Schools and Community Centres (SaCC) Albion Park Rail Public School who provide the child minding and room for Tuning in to Kids. Together we facilitated two Tuning in to Kids and one Tuning in to Teens in 2017/18.

Feedback on what was most useful about the program:

- *Try and listen more to my children rather than jumping into solving the problem*
- *How to understand and help them through the teenage years. Learning about teen's perspective and thinking*
- *Learning a lot and meeting other parents with the same things*
- *I am so pleased at how this program has helped my daughter and I*

Most of the changes were with me and my response to certain situations. Very helpful to maintain control of my emotions to then help my daughter.

ROAD TO HOME

In 2017 a successful partnership between SAHSSI and Grand Pacific Health saw a **Road to Home** workshop designed and implemented to educate participants with mental health issues on FaCS housing products and services, how to look for rentals and how to sustain a tenancy. This course ran over two days and two workshops in total were delivered.

After the success of this program, SAHSSI was approached by FACS Housing NSW to run this course bi-monthly in partnership with the Illawarra Homeless Coordination Service, Wollongong Homeless Hub and the Illawarra Aboriginal Corporation (Going Home Staying Home) to target clients who have been living in transitional housing or experiencing homelessness.

The workshop is conducted over two days, and those participants who attend both days are eligible for a FaCS Housing Bond loan pre-approval, which can give them an advantage in the private rental market. The workshops are held in Coniston at either Illawarra Homeless Coordination Service, or FaCS One Place. Lunch is provided for participants.

The content covered in the workshop includes:

DAY 1

- Realistic expectations activity - identifying barriers for clients looking in the rental market
- FaCS Housing products and services
- How to fill in FaCS Housing forms, and what supporting evidence to collect
- Share accommodation pros and cons
- How to find rentals / What to do at a viewing
- Filling in rental application forms
- What to do when you get approved
- 100 points of ID
- Rent Start Bond Loan applications
- Signing a lease / Property condition reports
- Centrepay for rent and utilities.

DAY 2

- Guest speakers from Illawarra & South Coast Tenants Service who covers tenant rights & responsibilities, TICA, tribunal, Community Justice Centres & neighbourhood disputes
- Low cost and free meals
- Sustaining a tenancy
- Communicating with real estate agents
- Requesting repairs maintenance or modifications
- Cleaning & budgeting
- Setting boundaries with other people
- Where to get help if something goes wrong
- Financial assistance for bills or material aid
- Vacating / moving process / fire safety
- Creating a support network: "Who can help me".

The feedback has been overwhelmingly positive and all participants are indicating that their confidence and knowledge about the content covered has increased. All participants receive a resource folder with handouts and information about all topics covered and flyers from services discussed throughout the workshop.

As a result of the workshop ten participants were successful with private rentals, three with public housing properties and several participants are sustaining successful tenancies in transitional accommodation whilst actively seeking private rental.

Feedback and comments from workshop participants:

- "Lots of useful useable information, contacts etc. Experienced, knowledgeable, professional presenters"
- "Fantastic workshop on day 2. Feel more confident in applying & sustaining my own home"
- "Every person vulnerable to homelessness should do this program that can change lives"



COMMUNITY ENGAGEMENT AND EVENTS

RED FLAGS: DOMESTIC VIOLENCE SCHOOL PRESENTATIONS

Our Red Flags presentation is aimed to help students identify and understand domestic violence.

The **Red Flags** Presentation discusses:

- Unsafe relationships
- Domestic Violence
- Identifying “red flags”
- Victims stories and outcomes
- How to get help
- How to help someone else
- Social media and the dating game
- Where to get help

It is a powerful presentation, with the students hearing about the issue from frontline workers who work directly with victims and understand the issues affecting the community. The school presentation better equips students and teachers with the knowledge and resources to actively understand and manage their own relationships, as well as know how to help others in an unhealthy relationship.

This year we presented Red Flags to two schools:

- **St Marys Star of the Sea College** – our presentation supported the school’s education unit aimed at raising domestic violence awareness for Year 12 students, as well as outlining some of the options available for victims
- **Edmund Rice College** – our presentation complimented the school’s theme for this year’s Human Rights Day: “Women and Men Together: Building a better future for all”. The aim of the day was to create opportunities for considering how men can support and walk together with women to create a society where all people are valued and where the human rights of all people are upheld.

This year we were fortunate in receiving a grant from the **International Women’s Day Committee Illawarra** to continue with our objective of providing Red Flags educational sessions to schools throughout the Illawarra.



SHELLHARBOUR KIDSFEST COMMUNITIES FOR CHILDREN PICNIC 2018

To celebrate KidsFest Shellharbour, we were happy to participate in the Communities for Children Picnic, which was held 24 May at the Blackbutt Forest Reserve Shellharbour.

KidsFest Shellharbour is held each year and is a week-long festival for children and their families or carers. The activities are free, and this year we set up some craft activities for the kids to enjoy as well as promoting our “Tuning in to Kids” and “Tuning in to Teens” programs for the Shellharbour LGA.

This is our second year as a silver sponsor of KidsFest Shellharbour and we were proud to receive a Recognition Award for 2017.



DVRE COMMUNITY DAY - WOLLONGONG CENTRAL GPT

In December 2017 the GPT Group Centre Management of Wollongong Central allowed DVRE Illawarra workers to use the space out the front of Coles free of charge to collect much needed food items.

The food items that were collected during the 4-hour period were given to clients to assist them with food during the Christmas period.

GPT COMMUNITY DAY 2017

The GPT Group are one of SAHSSI's major supporters. This year's community project was enhancement to the outside areas of SAHSSI's recently purchased property, which will provide temporary accommodation for women and their children fleeing domestic violence.

The GPT organised local businesses to donate materials to the project, and a great deal of planning went towards ensuring the day ran smoothly. The work on the day included planting of gardens, the installation of a fence and new clotheslines, as well as stepping stones to form a side path and a new letterbox.

The finishing touch was a lovely new playground which was installed in the backyard ready for our client's children to enjoy.

SAHSSI staff and clients greatly appreciate the support we receive from GPT each year.



NAIDOC NATIONAL ABORIGINAL & TORRES STRAIT ISLANDER COMMUNITY CULTURAL EVENT

In September this year, the NAIDOC theme – Our Languages Matter – aimed to emphasise and celebrate the unique and essential role that Indigenous Languages play in cultural identity, linking people to their land and water, and in the transmission of Aboriginal and Torres Strait Islander history, spirituality and rites, through story, dance and song.

The SAHSSI Illawarra and Shoalhaven stalls proved popular, with giveaways and service information shared with attendees of the event.



HMAS ALBATROSS EXCURSION

SAHSSI clients were treated to a fun day out during a recent visit to the HMAS Albatross.

Two families and five children attended the day, as well as a number of SAHSSI case managers, and the feedback was that they thoroughly enjoyed it. Two of the young boys were particularly thrilled with the helicopters and the armament mounds and a young 13-year-old girl was extremely impressed by the talk given by a young female pilot.

The children and their parents enjoyed the fire truck and water cannon and the tour of the base. Everyone finished the day with a sausage sizzle in the playground at SAHSSI's facility in Nowra, and we were pleased that Gavin, the event organiser, was able to join us for lunch to finish what was an exciting day out for our families.



WHITE RIBBON DAY EVENTS

Say NO to Domestic Violence

White Ribbon Day events are an important time of year where we can all join together to raise awareness of domestic violence. SAHSSI has staff representation on both the Illawarra Committee Against Domestic Violence (ICADV) and Nowra Committee Against Domestic Violence, and actively participated in the following events this year:

- ICADV – Bunnings BBQ
- ICADV – White Ribbon Day walk
- TAFE Shellharbour – Presentation on SAHSSI Services and Domestic Violence
- Shoalhaven White Ribbon Day event at HMAS Albatross.



Illawarra White Ribbon Day Walk

WHITE RIBBON IN THE SHOALHAVEN

Local News – South Coast Register

Alison Pembrey and Lesley Labka, along with the rest of the Nowra Domestic Committee, are busy preparing for White Ribbon Day.

Efforts to highlight the need to stop violence towards women will be in the spotlight late this month.

Members of the Nowra Domestic Committee are busy preparing for White Ribbon Day which is one of their main events.

The group is preparing to put up anti-domestic violence banners all over the Shoalhaven and will

be also distributing stickers throughout the area.

White Ribbon Day, held on November 24 each year, is a campaign to stop men's violence towards women.

Supported Accommodation and Homelessness Services Shoalhaven Illawarra (SAHSSI) local area manager Lesley Labka, a committee member, said they hope more people now know about the White Ribbon Day cause and its message.

"It's an important message focussing on the role men can play in changing other men's attitudes towards using control and fear in relationships and in keeping women safe," she said.



WHITE RIBBON AT HMAS ALBATROSS

Local News - South Coast Register

DON'T turn a blind eye on domestic violence was one of the many strong messages to echo out for all to hear at HMAS Albatross on Wednesday. Base personnel took part in a White Ribbon Day event and they heard the horrendous Shoalhaven domestic violence statistics and about the need for everyone to help protect those at risk.

Manager of SAHSSI (Supported Accommodation and Homelessness Services Shoalhaven Illawarra) Lesley Labka spoke at the function and said everyone needs to help stop domestic violence.

"It (domestic violence) should not be a hidden, a private or a shameful issue and I think family and domestic violence is everybody's business," Ms Labka said. She said domestic violence comes in many savage forms - not just deaths. "In my line of business I see the damage that is done by partners and carers who traumatised their loved ones through constant criticism," she said. The abuse can be name calling, threats/intimidation, taking away a woman's freedom to see their friends or go to work, not being able to attend social functions or being able to access money.

"I see women and children who are so cowed and so afraid that have such a lack of confidence that they are not able to seek help," Ms Labka said. She said children are traumatised, have their lives interrupted and have to change schools. Domestic violence is a huge problem in the Shoalhaven. "Shoalhaven has a higher than the state average of domestic violence incidences. Last year the crime statistics tell us we had 387 incidents of domestic assaults, 95 were sexual

assaults and there was also a horrendous 504 incidents of stalking and intimidation," she said.

I see women and children who are so cowed and so afraid that have such a lack of confidence that they are not able to seek help.

She said many attacks don't get reported. "We know this is only the tip of the iceberg and these are only the women who reported to the police," she said.

There was a far larger number of domestic violence assaults in the Shoalhaven - it's a much bigger problem than drug use." She said 62.5 per cent of domestic violence assaults in the Shoalhaven were non-alcohol or drug related.

Ms Labka explained what SAHSSI did to help women in the Shoalhaven.

They provide all sorts of support which includes getting people food, toiletries and accommodation and Ms Labka said their services were always full.



Shoalhaven White Ribbon HMAS Albatross Speech



HOMELSSNESS NSW CONFERENCE 2018 - HOUSING ENDS HOMLESSNESS

The Homelessness NSW Conference was held in Wollongong March 15-16. SAHSSI was one of the many organisations in the Illawarra invited to present on the services we provide and also to join a panel for further questions.

Lesley, Manager of the Shoalhaven Services, spoke about how SAHSSI addresses homelessness, desired outcomes, SAHSSI programs and funding, early prevention, community work, pilot programs and innovation.



INTERNATIONAL WOMEN'S DAY ILLAWARRA BUSINESS LUNCHEON

As the 2018 recipient of the International Women's Day Illawarra grant, SAHSSI attended, the Network's business lunch at the WIN Entertainment Centre as their guest.

The event was an opportunity to reflect on the progress made, to call for change and to celebrate acts of courage and determination by ordinary women who have played an extraordinary role in the history of their countries and their communities.

The event gave out a number of scholarships to local women. SAHSSI will use the grant to develop a domestic violence workshop for women staying in our crisis accommodation to help children be protected and recover from domestic violence, and to run educational sessions in Illawarra schools.

ULTIMATE WOMEN'S WEEKEND EXPO

The Ultimate Women's Weekend Expo is a social enterprise, which travels around Australia, empowering women, allowing them a chance to take some time for themselves, supporting businesses and also educating the community about domestic violence through an exhibition.

The Expo showcases up to 130 businesses from a huge range of industries including mind, body, spirit, craft, skincare, makeup, health, fitness, fashion, home, children and more. Each exhibitor offers something interactive on their sites for people to see, do and try.

The organisers realised they could do something bigger to make a difference to the community,

and make a significant change by donating 100% of the profits to domestic violence charities.

SAHSSI organised to have a stall at the expo where the community could speak to staff about domestic violence and the services we provide.



FUNDRAISERS AND DONATIONS

SAHSSI is fortunate to have the support of individuals, businesses and other significant groups that choose to contribute to our organisation.

Thank you for making a difference.

BUY A BRICK FUNDRAISING CAMPAIGN

In August last year, due to the increasing need for accommodation, SAHSSI announced that all cash donations over the next three years will go toward providing additional accommodation for homeless and at risk women and children across the Shoalhaven Illawarra District.

The Buy a Brick campaign allows the community to contribute towards our goal of more housing for women and children.



SHOALHAVEN HOMELESSNESS SHARK TANK

In August 2017, the Shoalhaven Homelessness Shark Tank was held in Nowra, and raised enough money for SAHSSI Shoalhaven to take women and children on an excursion to Jamberoo Water Park in summer school holidays, and to fund a Christmas Party at Shoalhaven Zoo for our vulnerable women and children.

SAHSSI is grateful to all of the business sharks that participated in the event.

In total around \$73,000 was raised for organisations supporting homeless or at risk people across the Shoalhaven.



Jamberoo Water Park fun day



SAHSSI 30

Joanne Warren is the organiser for SAHSSI 30, an event that brings the community together to raise much needed funds, for the clients of SAHSSI Shoalhaven.

The 30 kilometre walk was a success raising an incredible \$14,500, which kicked off our fundraising efforts for the next three years where SAHSSI will earmark all fundraising for the purchase of additional housing. The walk commenced at Huskisson and continued for 30 kilometres along some of the most beautiful seascape the south coast has to offer, ending at Green Patch for some, but for others making it all the way back and completing the full 30 kms. We thank Joanne and all the people that volunteered, walked or donated to the event, which was held in August.



HMAS CRESWELL FUNDRAISER

HMAS Creswell Health Clinic organised a base Tennis Tournament, coupled with a BBQ lunch to raise funds for their regional women & children's refuge, increasing awareness of White Ribbon activities through directly supporting local victims of domestic abuse.

The event organiser, LEUT Shackleton and the Creswell Clinic team covered all costs associated with the BBQ and tournament prizes, enabling 100% of the money collected to be donated. HMAS Creswell staff volunteered to assist across varying capacities ensuring the event ran smoothly, with a major outcome of enhancing relationships across Creswell being achieved.

HMAS ALBATROSS

Easter was sweeter this year with the support from HMAS Albatross. When we arrived at the base we were greeted by Gavin the Ground Safety Officer who organised the handover of the donations. After a meet and photo with the team who donated, we were on our way back with a car full of goodies.



CULBURRA BOWLING CLUB - CLUB GRANTS

SAHSSI was successful in receiving funding from the Culburra Bowling Club under the Club Grants program to help fund the children we support into out of school recreational activities and access additional school support. The grant paid for football boots, school uniforms, a tablet for a child returning to school without one, items so two children could attend a school camp, school bus passes (for a family out of area) and rugby league development camps.

ILLAWARRA WOMEN'S FOOTBALL ASSOCIATION

Each year teams from the Illawarra Women's Football Association support SAHSSI with items such as food, hygiene products and cash.

We thank:

- Albion Park Ladies Soccer Club
- Thirroul Soccer Club
- Fern Hill Women's Football Club
- Oak Flats Wild Cats
- Fairy Meadow Football Club



Fernhill Vixens Soccer Club

NOWRA LIONESSES DONATION

Nowra Lionesses presented SAHSSI with a cash donation. SAHSSI was invited to speak at their dinner meeting and all of the ladies were extremely interested in the work that we do in the Shoalhaven and the needs of vulnerable women and children in our service. SAHSSI would like to extend their gratitude for the Lionesses support.



COUNTRY WOMEN'S ASSOCIATION JERVIS BAY

The Country Women's Association Jervis Bay are firm supporters of SAHSSI in the Shoalhaven, providing brand new pyjamas for our local homeless children and a ute-full of non-perishable foods, plus cash donations.



The Country Women's Association Jervis Bay

CHRISTMAS TIME AT SAHSSI

SAHSSI received wonderful toy donations for the children last Christmas, and are pleased to say that mums and single women, were not forgotten either. All were very appreciative of the generosity from the community.

This year we were also contacted by families whose children preferred to donate their gifts to the children at the refuge. The children were thrilled to be able to help other young kids in need and make a difference in their lives.

The Kiama community are always great supporters with Woolworths donating a hamper for the clients in our crisis accommodation, the ladies at Kiama Curves with much needed donations and handmade items and Tracey from Angels Hair at Kiama who reached out to the Kiama community and organised donations and raised money for both crisis refuges to have a Christmas party.

SAHSSI also thanks the following services and community for their kind donations received this Christmas. We appreciate your support in helping disadvantaged families and people in need. We couldn't do it without you!

- Shellharbour / Kiama Family Day Care
- Illawarra Retirement Trust
- Michael and Family
- Helensburgh Lions Club/Tradies Helensburgh
- Dapto Dogs
- IACC and IAG
- Hammond care
- Little school pre-school
- Mortgage Choice
- Ray White Fairy Meadow and North Wollongong
- Dymocks Books Nowra
- Straight to the point cafe
- Coles Group and Kmart
- Roxy Cinema Nowra
- View Club Sanctuary Point
- HMAS Albatross
- View Club Culburra
- Gateway Holden
- Community members that wanted to make a difference this Christmas.

This Christmas, this lucky young girl received a bike that was donated by a staff member of Gateway Holden.



MICHAEL'S FAMILY DOES IT AGAIN: BUSKING AT THIRROUL STATION

Each year Michael and his family busk at Thirroul station to raise money for the children staying in our crisis accommodation. After their successful day, the family shops for toys, wraps them and delivers them to the refuge.

Thank you for your ongoing support!



RYAN PARK MP: ANNUAL TOY DRIVE

Ryan Park's office has a passion for helping people in need. SAHSSI and our clients once again welcome the support from Ryan with his annual toy drive. Our clients showed their appreciation with thank you cards filled with heart-warming words of thanks.

Illawarra Mercury

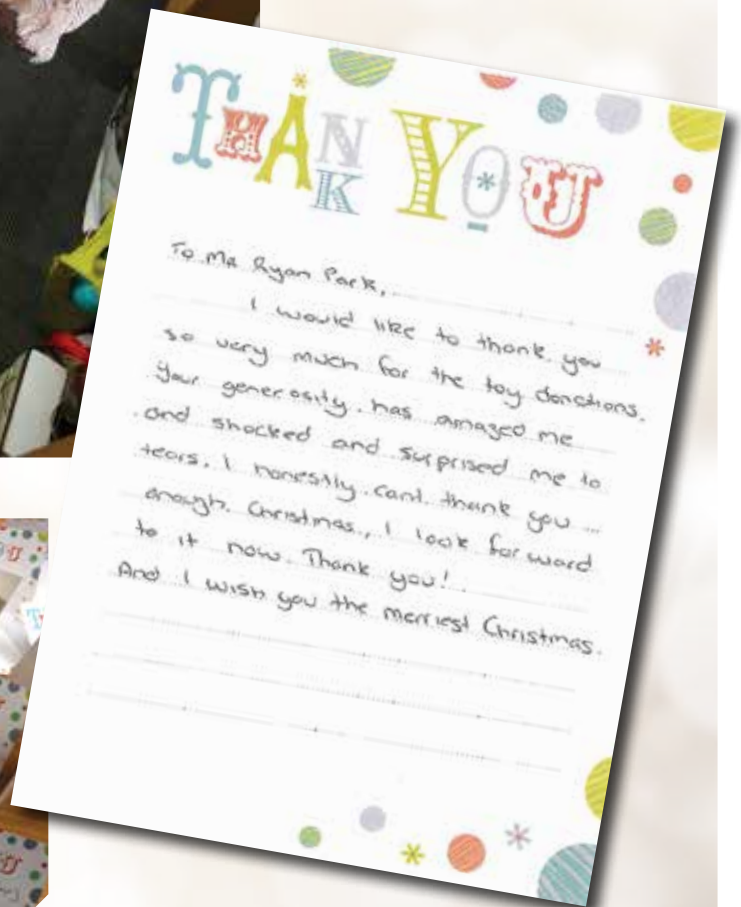
Thirty-five women and 60 children are currently being helped at SAHSSI's two Illawarra refuges. At present, the service's head office provides outreach support for 58 women and 82 children (some of whom live in transitional accommodation and others are homeless or in at-risk situations).

Mr Park said the toy drive meant those women and children would have a bit of Christmas cheer to wake up to on Monday morning.

"The generous donations from people across the Illawarra will make a huge difference to hundreds of Illawarra families doing it tough," he said.

"Time and again, I am reminded of the tremendous community spirit that we have in the Illawarra – this is the true spirit of Christmas."





DONATIONS THROUGHOUT THE YEAR

We also thank the following members of the community who contact us via the website or by phone to donate much needed items such as cash, vouchers, whitegoods, furniture, homewares, personal hygiene items, baby items etc....

- Woonona Women's Football Club
- Collegians Wollongong and Port Kembla
- Woonona Presbyterian Women's Bible Study Group
- Sussex Inlet View Club
- Coty Australia
- UOW Football
- Cube Cares
- Figtree Soccer Club
- The Existential Astrologer
- Increased Body Mechanics
- Rotary Club of Minnamurra
- International Women's Day Art Exhibition
- Jamberoo Branch CWA
- HMAS Creswell Health Clinic
- Lioness Club of Shoalhaven
- Woonona Chapter - Order of the Eastern Star
- Wollongong Conservatorium of Music
- Corrimal Region Uniting Church Op Shop
- Jervis Bay Baptist Church
- Catholic Women's League
- Berry Conversations Inc
- Illawarra Area Child Care
- RANTEWSS - Albatross
- All Saints Anglicare Nowra
- Tracey Angels Hair at Kiama
- Shellharbour / Kiama Family Day Care
- Kiama Curves

Help
Others



Country Women's Association presentation

CLIENT JOURNEYS



CAROL'S STORY – DOMESTIC VIOLENCE ILLAWARRA

Carol became a SAHSSI client after escaping a severe domestic violence relationship in rural NSW. She lived in a captive situation where all her movements were monitored and was unable to go anywhere or contact anyone unless in the presence of the perpetrator. She had no access to phones or keys to her house. The perpetrator would deadlock all doors and windows at night.

Carol endured severe injuries and had to heal naturally, as she was unable to present to hospital. She was too scared to leave due to threats made against her and the children. Carol felt that her five children would be safer if she stayed, however, due to safety concerns the four younger children were moved to out of home care.

Carol implemented a basic safety plan such as finding keys and contacting the neighbour when the perpetrator was too intoxicated to notice. At this stage the police were notified and she left the area and was referred to SAHSSI for outreach support.

SAHSSI were able to assist Carol and her eldest son with transitional housing, and supported her to engage in parenting classes, counselling, DV programs and dental services to facilitate the restoration of her other children.

Carol travelled long distances by public transport to visit her children and was focussed on achieving her goals. Carol experienced many difficulties during this time, such as housing

processes, court proceedings adjourned and a lack of suitable housing. SAHSSI worked collaboratively with FaCS regarding the restoration of Carol's children, and supported her to move into a 4 bedroom transitional house where the children returned to her care over a 2 month period.

While waiting for a priority housing transfer Carol focussed on the wellbeing and health of her family. She attended parenting courses, medical appointments, a positive relationship course, financial counselling, and implementing safety planning around technology and social media education. Carol enrolled her children into education. She learnt to drive, and was successful with a NILS Loan to buy a car.

Carol was with SAHSSI for 15 months and is now living comfortably and safely with her children in permanent Housing.



ELLA'S STORY – IMMIGRATION DOMESTIC VIOLENCE

Ella came from Russia to Australia under a spousal visa.

Prior to moving into our crisis accommodation Ella was receiving support from our Domestic Violence Response Enhancement program after leaving a DV relationship.

Ella has a two-year-old child and was only eligible for some of the family tax benefit, which made her situation difficult.

She works casually, which gives her extra

income to support her child and herself and was fortunate to have a friend who was able to look after her daughter while she worked.

Ella's family and support networks are in Russia and she was unable to return to Russia due to her daughter being listed on the Family Law WatchList. Ella missed her family and fortunately her mother and other family were able to visit her in Australia for two weeks. This provided comfort to Ella.

Ella's case manager supported Ella with her Visa for permanent residency through the Department of Immigration. The process was very lengthy due to the complex needs of the application that requires a statutory declaration, support letters, police reports, medical evidence, evidence of the domestic violence direct from the perpetrator and other documentation that will support her application. SAHSSI advocated with the Department of Immigration so that her application would be prioritised due to her homelessness. After 3 months Ella was granted a permanent visa, Ella and staff were relieved and excited.

Ella enrolled in a course studying accountancy so she can gain employment to support her family. On her study days Ella's daughter attends childcare, in which she learns the English language.

Ella was successful with obtaining private rental, is living free of domestic violence and continues to rebuild her life.

Ella has been very grateful for all the support SAHSSI has provided.

GINA'S STORY - RAPID REHOUSING

Gina was living in a domestic violence relationship for approximately one year. Throughout the course of the relationship an AVDO was implemented which was breached numerous times. As a result of this physically, emotionally and financially violent relationship Gina was subjected to ongoing mental health conditions including Post Traumatic Stress Disorder.

After fleeing the relationship and settling into a new home, Gina was diagnosed with cancer. When she moved back to the Illawarra to pursue treatment, she became homeless and was couch surfing with family. She was sleeping in her car and undertook various housesitting jobs as a means of accommodation.

Gina was diagnosed with another serious medical condition and braved a period of treatments, which was unsuccessful. Gina would still need to frequent the hospital regularly for maintenance of her condition.

Gina was receiving Newstart benefits and could not reside in our crisis accommodation due to her medical conditions. There were not many options for her at this stage.

SAHSSI was able to support Gina to attend medical appointments and gather information for a Priority Housing application as well as the Disability Support Pension.

Gina was approved Priority Housing and offered a property in an over 55s complex, which she was excited about. On the way to the lease signing Gina received a phone call notifying her that the property had been broken into and damaged. SAHSSI supported and advocated for Gina by following up on the progress of maintenance. After a couple of weeks, she was offered another property.

The property Gina was offered is in a quiet unit block close to medical services. Gina is extremely happy with the property and SAHSSI assisted her with essential household items.

Gina was proud of her new home and garden. It is beautifully decorated and she chatted about her plans for the garden. Gina said that she was extremely grateful for the support SAHSSI provided.





PAMELA'S STORY - ELDER DOMESTIC VIOLENCE

Pamela is 70 and was settled in her own rental property with her animals. Pamela's situation changed when her neighbour broke into her house and into her bedroom. The harassment continued with the neighbour, and an Apprehended Violence Order was taken out to protect her.

Unfortunately, this took a toll on her mental health and wellbeing and Pamela had to leave the property and be admitted to hospital.

Pamela had a short stay in our Domestic Violence Response Enhancement program before moving in to our crisis accommodation. Pamela successfully engaged with her case manager, a new GP, Community Mental Health and a Psychiatrist. To have these services working with Pamela helped her to gain more confidence in moving forward. Pamela had an Aged Care Assessment, which enabled her to have home care to help around the home due to the injuries she sustained.

Pamela was approved for a HNSW property, however, due to unexpected circumstances this offer did not proceed but fortunately, after a short time Pamela was placed back on the priority wait list and continued to stay in our transitional property. During this time, Pamela's mental health declined, which resulted in being admitted into the older person's mental health unit.

Pamela's mental health and wellbeing improved after treatment and she was excited with a property offer from HNSW, which was perfect for her.

Pamela was able to furnish her new property using her own furniture, assistance from SAHSSI and a friend. Although it took some time for Pamela to adapt, she is now very happy and stable.

Pamela has stated, "Now I can have a dog". Pamela is very passionate about animals, so too are her family and friends.

INCOME AND EXPENDITURE STATEMENT - CONSOLIDATED FOR THE YEAR ENDED 30 JUNE 2018

	Note	2018 \$	2017 \$
INCOME			
Unexpended Grants Carried Forward		507,657	1,911,883
Grants – General Refuge – Community Services		4,363,709	1,663,519
Grants – Other		-	358,343
Donations		70,757	78,986
Membership Fees		25	45
Interest Received		73,219	57,926
Rent Received		289,814	306,504
Sundry Income		19,690	2,738
Water Usage		5,708	7,296
Board and Lodgings		121,309	128,007
Motor Vehicle – Employee Contribution		26,993	26,739
Management Fees		319,479	294,143
Motor Vehicle Levy		28,000	31,500
TA Grey Street		187,750	154,890
TOTAL INCOME		6,014,110	5,022,519
EXPENDITURE			
Accountancy and Audit Fees		10,000	8,083
Bank Fees and Charges		1,406	4,481
Brokerage Costs		85,709	42,065
Centrepay Fees		2,015	2,035
Computer Software/Maintenance		53,520	62,129
Conference and Seminars		31,154	32,067
Consultancy Fees		18,505	1,000
Depreciation		2,200	1,420
Headlease Rent		33,217	47,607
Insurance		41,249	65,823
Interest		16,037	5,119
Client Support Costs		18,384	38,259
Light and Power		34,465	33,302
Loss on Disposal of Assets		8,999	22,635
Maintenance Provision		131,140	-
Management Fees		319,479	294,288
Meeting Expenses		3,082	3,448
Minor Equipment		33,218	16,868
Motor Vehicle Expenses		154,076	156,305
Motor Vehicle Levy		28,000	31,500
Printing, Postage and Stationery		112,261	104,223
Minor Household Replacements		25,276	7,779
Rates		55,537	55,814
Rent		30,787	15,109
Sundry		612	434

INCOME AND EXPENDITURE STATEMENT - CONSOLIDATED FOR THE YEAR ENDED 30 JUNE 2018 (Continued)

	Note	2018 \$	2017 \$
Rent – Head Office		70,138	63,538
Rent – Storage		4,617	4,467
Advertising		5,921	2,261
PIR Flexible Funding		-	9,033
Planned Maintenance		7,238	94,468
Repairs and Maintenance		158,689	93,553
Resident Expenses		16,237	10,928
Salaries and Wages and On Costs		2,650,712	2,546,874
Security		24,449	17,194
Subscriptions		5,189	4,236
Subsidy		36,725	-
Superannuation		211,385	214,016
Supervision		1,235	378
Telephone		61,909	65,928
TOTAL EXPENDITURE		4,504,772	4,178,667
EXCESS/(DEFICIENCY) OF INCOME OVER EXPENDITURE		1,509,338	843,852
Less UNEXPENDED GRANTS CARRIED FORWARD		1,283,074	507,657
EXCESS/(DEFICIENCY) OF INCOME OVER EXPENDITURE		\$226,264	\$ 336,195

STATEMENT OF FINANCIAL POSITION - 30 JUNE 2018

	Note	2018 \$	2017 \$
CURRENT ASSETS			
Cash and cash equivalents	2	6,514,994	4,805,404
Other		14,350	4,718
Trade debtors		1,914	2,286
TOTAL CURRENT ASSETS		6,531,258	4,812,408
NON-CURRENT ASSETS			
Property, Plant and Equipment	3	1,101,334	992,591
TOTAL NON-CURRENT ASSETS		1,101,334	992,591
TOTAL ASSETS		7,632,592	5,804,999
CURRENT LIABILITIES			
Bank Loan		282,010	295,328
Bonds		-	537
Grants in advance		2,387,028	1,828,499
Provision for Annual Leave		142,605	119,423
Provision for Annual Leave Loading		24,956	20,899
Provision for Long Service Leave		211,492	183,030
Provision for Redundancy		344,535	233,017
Provision for Planned Maintenance		410,209	279,069
Provision for Sick Leave		134,713	116,312
Sundry Creditors		37,436	72,958
Unexpended Grants Carried Forward	4	1,283,074	507,657
TOTAL LIABILITIES		5,258,058	3,656,729
NET ASSETS		\$2,374,534	\$2,148,270
MEMBERS FUNDS			
Balance - 1 July, 2017		2,148,270	1,812,075
Surplus/(Deficit) for year		226,264	336,195
TOTAL MEMBERS FUNDS		\$2,374,534	\$2,148,270

"Staff was amazing, gentle, considerate and respectful. My life has changed dramatically for the better and wouldn't been able to do it without SAHSSI"





www.sahssi.org.au

ABN 85 784 780 738